

Tyler McClintock

Venice, Florida

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Professional Summary

Motivated and dependable professional transitioning into the Information Technology field with experience in troubleshooting, customer service, leadership, and technical problem-solving. Currently pursuing education in Computer Information Technology while building hands-on experience through self-study and home lab projects.

Technical Skills

- Windows 10/11
- Linux Fundamentals
- Basic Networking Concepts
- Virtual Machines (VirtualBox)
- Hardware Troubleshooting
- Remote Desktop
- Customer Support
- Basic Command Line Usage
- Microsoft Office
- Problem Solving & Troubleshooting

Technical Development

Current IT Learning

- Currently studying IT fundamentals (Windows, networking, hardware)
- Learning Linux and virtualization concepts
- Building foundational troubleshooting skills for IT support roles

Professional Experience

Hydraulic Service Technician Hydraulic Pros | 2019-2020

- Diagnosed and repaired hydraulic equipment and related systems
- Performed troubleshooting and maintenance procedures
- Maintained accurate service documentation and communication

Concrete Foreman / Laborer F&G Concrete and Masonry | 2008-2016

- Coordinated daily job site operations and labor crews
- Ensured safety standards and project completion deadlines
- Managed hands-on physical and technical construction tasks

Customer Service Associate WAWA | 2009-2014

- Assisted with daily operations in a fast-paced customer service environment
- Resolved customer issues and maintained strong communication skills
- Managed multiple responsibilities while maintaining attention to detail
- Worked with POS systems and inventory management processes

Additional Experience

- Commercial Construction Worker
- Call Center Associate
- Warehouse Worker – Tire Distribution

Education

Associate Degree in Computer Information Technology (In Progress)

SCF Venice / Expected Graduation Date: 2027